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T.O.S.

BrickHost Head Office & N.O.C. is Moving

On May 15th, 2004, BrickHost Head Office & N.O.C. (Network Operations Center) will be relocating to the Northwestern Ontario Technology Centre (**NOTC**). Our new offices and NOTC facilities will allow us to better serve our clients. The transition to the new space will happen seamlessly and there will be no downtime to clients, customer support services or servers whatsoever. This move has been carefully planned, and will be carried out quickly and professionally.

From our new offices we will be better able to monitor servers, backup data, and manage customer support activities. The NOTC is a state of the art technology centre, and features a scalable fiber backbone to the Internet, redundant power and fire suppression systems. NOTC staff and facilities are specifically designed to meet the specific needs of IT firms. "There is simply no better professional and trade space in all of Ontario for BrickHost to locate our Head Office. The NOTC has a cutting edge technical infrastructure and top notch ancillary business services." according to Bryan Lokstet C.O.O.

BrickHost will also have a new telephone number in the 416 area code to better serve our Southern Ontario clients. We have experienced poor service in the past from our local Thunder Bay Telco, and with the aim to improve customer service for our clients we have changed service providers. Company C.E.O Andrew Campbell believes "our decision to switch Telephone Companies is a relatively small and a relatively routine business decision, but it speaks to our determination in providing our customers with the highest level of service. We take every opportunity to improve BrickHost's services."



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